HEALTH SERVICE QUALITY

# Continuing Care



**Zone 2**
Fundy Shore and Saint John Area



**Province**
New Brunswick

## Home Care

| | Zone 2 | Province |
|---|---|---|
| Median wait time for Extra-Mural Program - nursing services Days \| 2024-2025 | 2.0 | 2.0 |
| Median wait time for Extra-Mural Program - Rehabilitation services Days \| 2024-2025 | 21.0 | 14.0 |
| Median wait time for Extra-Mural Program - Other services Days \| 2024-2025 | 5.0 | 5.0 |
| Average wait time for home support services Days \| 2024-2025 | ⚑ 127.0 | 85.0 |
| Emergency department visits by Extra-Mural Program patients Ratio \| 2024-2025 | ⚑ 0.69 | 0.50 |
| Home Care Patients Readmitted to Hospital within 30 Days % \| 2023-2024 | 7.2 | 6.5 |
| Patients who talked with Extra-Mural Program staff about all the medications they take % \| 2024 | 87.9 | 88.3 |
| Satisfaction with home support services, good or very good % \| 2024 | 87.1 | 88.7 |

| | Zone 2<br>Fundy Shore and Saint John Area | Province<br>New Brunswick |
|---|---|---|
| Satisfaction with Home care Extra-Mural Program services, good or very good % \| 2024 | 96.0 | 96.7 |

## Long Term Care

| | | |
|---|---|---|
| Average wait time to long-term care assessment Days \| 2024-2025 | 89.0 | 59.0 |
| Average wait time to placement at adult residential facilities Days \| 2024-2025 | 125.0 | 102.0 |
| Average wait time to placement at nursing home Days \| 2024-2025 | 135.4 | 141.8 |
| Improved physical functioning % \| 2024-2025 | 32.0 | 31.1 |
| Potentially inappropriate use of antipsychotics % \| 2024-2025 | 33.0 | 35.6 |
| Falls in the last 30 days % \| 2024-2025 | 17.7 | 15.7 |
| Restraint use % \| 2024-2025 | 20.0 | 24.6 |
| Length of stay in nursing homes Days \| 2024-2025 | 1,014 | 893 |

## Palliative Care

| | | |
|---|---|---|
| Cancer patients who died in intensive care unit (ICU) % \| 2020-2023 | 1.3 | 1.9 |

# About this Table

**Content and description**
This table has indicators that describe the quality of continuing care services in the province, specifically home care services and long-term care. It covers topics such as wait times to receive the different services, emergency visits while receiving home care services, hospital readmissions, medication management and patient satisfaction with the home care services.

**Why is it important?**
These indicators help inform citizens and health system stakeholders about the quality of home care and long-term care in the province. It also encourages health system stakeholders to create performance targets and make necessary improvements.

**Availability of the data**
The information in this data table is available for New Brunswick in general and by the seven New Brunswick health zones.

**What is a Z-Score?**
To facilitate the identification of areas of strengths and areas of improvement, the data table includes green and red flags that highlight the indicators where the zone performs better or worse than other zones, based on a Z-score analysis.
A Z-score is a numerical measurement that describes a value's relationship to the mean of a group of values (normal distribution of values). A Z-score is measured in terms of standard deviations from the mean. If a Z-score is 0, it indicates that the data point's score is identical to the mean score. A Z-score of 1.0 (or -1.0) would indicate a value that is one standard deviation from the mean. A Z-score of +1.282 is the cut point used to

display flags that inform on health zone values that are far enough from the mean to be deemed better or worse than the average.

**Caption**

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

Above-average performance

Below-average performance