

# Citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2024
<b>Province</b>	
New Brunswick	77.9
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	78.5
Zone 2 - Fundy Shore and Saint John Area	75.4
Zone 3 - Fredericton and River Valley Area	72.5
Zone 4 - Madawaska and North-West Area	72.6
Zone 5 - Restigouche Area	85.7
Zone 6 - Bathurst and Acadian Peninsula Area	84.2
Zone 7 - Miramichi Area	88.1
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	88.0
Bouctouche, Richibucto, Saint-Antoine Area	88.6
Campbellton, Atholville, Tide Head Area	80.4
Caraquet, Paquetville, Bertrand Area	78.0
Dalhousie, Balmoral, Belledune Area	89.8
Dieppe and Memramcook	S
Douglas, Saint Marys, Doaktown Area	S
Edmundston, Rivière-Verte, Lac Baker Area	70.0
Florenceville-Bristol, Woodstock, Wakefield Area	74.8
Fredericton	66.7

	<b>Year 2024</b>
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	<b>74.2</b>
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	S
Miramichi, Rogersville, Blackville Area	<b>90.2</b>
Moncton	<b>74.1</b>
Nackawic, McAdam, Canterbury Area	S
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	S
Quispamsis, Rothesay, Hampton Area	<b>73.8</b>
Riverview and Coverdale	S
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	<b>75.3</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>79.3</b>
Shippagan, Lamèque, Inkerman Area	<b>86.3</b>
St. George, Grand Manan, Blacks Harbour Area	S
St. Stephen, Saint Andrews, Campobello Island Area	<b>78.3</b>
Sussex, Norton, Sussex Corner Area	<b>80.3</b>
Tracadie and Saint-Isidore	<b>80.5</b>

## Age

	Year 2024
18-64	78.2
65 and over	77.9
<b>Gender</b>	
Female	78.1
Male	77.4
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	77.4
Most comfortable in French	77.6
Comfortable in both English and French	83.7
<b>Indigenous identity</b>	
Indigenous	S
<b>Immigrant</b>	
Immigrants	68.9
<b>Education level</b>	
High school or less	80.0
Postsecondary	71.7
<b>Disability or special need</b>	
Disability or special need	74.0
<b>Household income</b>	
Less than \$30,000	78.1
\$30,000 to less than \$60,000	70.6

	Year 2024
\$60,000 or more	S
<b>Racialized groups</b>	
Racialized groups	S

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers keep you informed about when they would arrive at your home?

---

Unit	Interpretation	NBHC code
%	Higher is better	HS_CRD04_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size