

## Citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2024
<b>Province</b>	
<hr/>	
New Brunswick	<b>77.9</b>
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<b>Health zones</b>	
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Zone 1 - Moncton and South-East Area	<b>78.5</b>
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Zone 2 - Fundy Shore and Saint John Area	<b>75.4</b>
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Zone 3 - Fredericton and River Valley Area	<b>72.5</b>
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Zone 4 - Madawaska and North-West Area	<b>72.6</b>
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Zone 5 - Restigouche Area	<b>85.7</b>
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Zone 6 - Bathurst and Acadian Peninsula Area	<b>84.2</b>
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Zone 7 - Miramichi Area	<b>88.1</b>
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<b>Communities</b>	
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Bathurst, Beresford, Petit-Rocher Area	<b>88.0</b>
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Bouctouche, Richibucto, Saint-Antoine Area	<b>88.6</b>
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Campbellton, Atholville, Tide Head Area	<b>80.4</b>
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Caraquet, Paquetville, Bertrand Area	<b>78.0</b>
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Dalhousie, Balmoral, Belledune Area	<b>89.8</b>
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Dieppe and Memramcook	S
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Douglas, Saint Marys, Doaktown Area	S
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Edmundston, Rivière-Verte, Lac Baker Area	<b>70.0</b>
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Florenceville-Bristol, Woodstock, Wakefield Area	<b>74.8</b>
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Fredericton	<b>66.7</b>
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Year  
2024

Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	74.2
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	S
Miramichi, Rogersville, Blackville Area	90.2
Moncton	74.1
Nackawic, McAdam, Canterbury Area	S
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	S
Quispamsis, Rothesay, Hampton Area	73.8
Riverview and Coverdale	S
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	75.3
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	79.3
Shippagan, Lamèque, Inkerman Area	86.3
St. George, Grand Manan, Blacks Harbour Area	S
St. Stephen, Saint Andrews, Campobello Island Area	78.3
Sussex, Norton, Sussex Corner Area	80.3
Tracadie and Saint-Isidore	80.5

## Age

Year  
2024

 18-64 78.2

 65 and over 77.9
**Gender**

 Female 78.1

 Male 77.4
**2SLGBTQIA+ status**

 2SLGBTQIA+ S
**Language**

 Most comfortable in English 77.4

 Most comfortable in French 77.6

 Comfortable in both English and French 83.7
**Indigenous identity**

 Indigenous S
**Immigrant**

 Immigrants 68.9
**Education level**

 High school or less 80.0

 Postsecondary 71.7
**Disability or special need**

 Disability or special need 74.0
**Household income**

 Less than \$30,000 78.1

 \$30,000 to less than \$60,000 70.6

Year  
2024

\$60,000 or more S

## Racialized groups

Racialized groups S

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers keep you informed about when they would arrive at your home?

Unit	Interpretation	NBHC code
%	Higher is better	HS_CRD04_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size