

Citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2024
Province	
New Brunswick	77.9
Health zones	
Zone 1 - Moncton and South-East Area	78.5
Zone 2 - Fundy Shore and Saint John Area	75.4
Zone 3 - Fredericton and River Valley Area	72.5
Zone 4 - Madawaska and North-West Area	72.6
Zone 5 - Restigouche Area	85.7
Zone 6 - Bathurst and Acadian Peninsula Area	84.2
Zone 7 - Miramichi Area	88.1
Communities	
Bathurst, Beresford, Petit-Rocher Area	88.0
Bouctouche, Richibucto, Saint-Antoine Area	88.6
Campbellton, Atholville, Tide Head Area	80.4
Caraquet, Paquetville, Bertrand Area	78.0
Dalhousie, Balmoral, Belledune Area	89.8
Dieppe and Memramcook	S
Douglas, Saint Marys, Doaktown Area	S
Edmundston, Rivière-Verte, Lac Baker Area	70.0
Florenceville-Bristol, Woodstock, Wakefield Area	74.8
Fredericton	66.7

	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	74.2
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	S
Miramichi, Rogersville, Blackville Area	90.2
Moncton	74.1
Nackawic, McAdam, Canterbury Area	S
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	S
Quispamsis, Rothesay, Hampton Area	73.8
Riverview and Coverdale	S
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	75.3
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	79.3
Shippagan, Lamèque, Inkerman Area	86.3
St. George, Grand Manan, Blacks Harbour Area	S
St. Stephen, Saint Andrews, Campobello Island Area	78.3
Sussex, Norton, Sussex Corner Area	80.3
Tracadie and Saint-Isidore	80.5

Age

	Year 2024
18-64	78.2
65 and over	77.9
Gender	
Female	78.1
Male	77.4
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	77.4
Most comfortable in French	77.6
Comfortable in both English and French	83.7
Indigenous identity	
Indigenous	S
Immigrant	
Immigrants	68.9
Education level	
High school or less	80.0
Postsecondary	71.7
Disability or special need	
Disability or special need	74.0
Household income	
Less than \$30,000	78.1
\$30,000 to less than \$60,000	70.6

	Year 2024
\$60,000 or more	S
Racialized groups	
Racialized groups	S

About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers keep you informed about when they would arrive at your home?

Unit	Interpretation	NBHC code
%	Higher is better	HS_CRD04_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size