

Citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

Year
2024

Province

| | |
|---------------|------|
| New Brunswick | 77.9 |
|---------------|------|

Health zones

| | |
|--|------|
| Zone 1 - Moncton and South-East Area | 78.5 |
| Zone 2 - Fundy Shore and Saint John Area | 75.4 |
| Zone 3 - Fredericton and River Valley Area | 72.5 |
| Zone 4 - Madawaska and North-West Area | 72.6 |
| Zone 5 - Restigouche Area | 85.7 |
| Zone 6 - Bathurst and Acadian Peninsula Area | 84.2 |
| Zone 7 - Miramichi Area | 88.1 |

Communities

| | |
|--|------|
| Bathurst, Beresford, Petit-Rocher Area | 88.0 |
| Bouctouche, Richibucto, Saint-Antoine Area | 88.6 |
| Campbellton, Atholville, Tide Head Area | 80.4 |
| Caraquet, Paquetville, Bertrand Area | 78.0 |
| Dalhousie, Balmoral, Belledune Area | 89.8 |
| Dieppe and Memramcook | S |
| Douglas, Saint Marys, Doaktown Area | S |
| Edmundston, Rivière-Verte, Lac Baker Area | 70.0 |
| Florenceville-Bristol, Woodstock, Wakefield Area | 74.8 |
| Fredericton | 66.7 |

Year
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| | |
|--|------|
| Grand Bay-Westfield, Westfield, Greenwich Area | S |
| Grand Falls, Saint-Léonard, Drummond Area | 74.2 |
| Hillsborough, Riverside-Albert, Alma Area | S |
| Kedgwick, Saint-Quentin and Grimmer | S |
| Minto, Chipman, Cambridge-Narrows Area | S |
| Miramichi, Rogersville, Blackville Area | 90.2 |
| Moncton | 74.1 |
| Nackawic, McAdam, Canterbury Area | S |
| Neguac, Alnwick, Esgenoopetitj Area | S |
| New Maryland, Kingsclear, Lincoln Area | S |
| Oromocto, Gagetown, Fredericton Junction Area | S |
| Perth-Andover, Plaster Rock, Tobique Area | S |
| Quispamsis, Rothesay, Hampton Area | 73.8 |
| Riverview and Coverdale | S |
| Sackville, Dorchester, Port Elgin Area | S |
| Saint John, Simonds and Musquash | 75.3 |
| Salisbury and Petitcodiac | S |
| Shediac, Beaubassin East and Cap-Pelé | 79.3 |
| Shippagan, Lamèque, Inkerman Area | 86.3 |
| St. George, Grand Manan, Blacks Harbour Area | S |
| St. Stephen, Saint Andrews, Campobello Island Area | 78.3 |
| Sussex, Norton, Sussex Corner Area | 80.3 |
| Tracadie and Saint-Isidore | 80.5 |

Age

Year
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 18-64 78.2

 65 and over 77.9
Gender

 Female 78.1

 Male 77.4
2SLGBTQIA+ status

 2SLGBTQIA+ S
Language

 Most comfortable in English 77.4

 Most comfortable in French 77.6

 Comfortable in both English and French 83.7
Indigenous identity

 Indigenous S
Immigrant

 Immigrants 68.9
Education level

 High school or less 80.0

 Postsecondary 71.7
Disability or special need

 Disability or special need 74.0
Household income

 Less than \$30,000 78.1

 \$30,000 to less than \$60,000 70.6

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\$60,000 or more S

Racialized groups

Racialized groups S

About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers keep you informed about when they would arrive at your home?

| Unit | Interpretation | NBHC code |
|------|------------------|------------|
| % | Higher is better | HS_CRD04_1 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size