

## Citizens with a preference for English or French who reported that they always received home care services in the official language they preferred during their interactions with home support workers in the last 2 months

Unit : %

	Year 2024
<b>Province</b>	
New Brunswick	<b>93.0</b>
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	<b>89.1</b>
Zone 2 - Fundy Shore and Saint John Area	<b>95.1</b>
Zone 3 - Fredericton and River Valley Area	<b>95.7</b>
Zone 4 - Madawaska and North-West Area	<b>86.8</b>
Zone 5 - Restigouche Area	<b>90.9</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>95.6</b>
Zone 7 - Miramichi Area	<b>93.3</b>
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	<b>92.0</b>
Bouctouche, Richibucto, Saint-Antoine Area	<b>95.5</b>
Campbellton, Atholville, Tide Head Area	<b>90.5</b>
Caraquet, Paquetville, Bertrand Area	<b>100.0</b>
Dalhousie, Balmoral, Belledune Area	<b>91.2</b>
Dieppe and Memramcook	S
Douglas, Saint Marys, Doaktown Area	S
Edmundston, Rivière-Verte, Lac Baker Area	<b>91.5</b>
Florenceville-Bristol, Woodstock, Wakefield Area	<b>100.0</b>
Fredericton	<b>93.1</b>

	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	<b>78.9</b>
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	S
Miramichi, Rogersville, Blackville Area	<b>94.8</b>
Moncton	<b>88.8</b>
Nackawic, McAdam, Canterbury Area	S
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	S
Quispamsis, Rothesay, Hampton Area	<b>96.4</b>
Riverview and Coverdale	S
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	<b>93.0</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>87.2</b>
Shippagan, Lamèque, Inkerman Area	<b>98.3</b>
St. George, Grand Manan, Blacks Harbour Area	S
St. Stephen, Saint Andrews, Campobello Island Area	<b>98.7</b>
Sussex, Norton, Sussex Corner Area	<b>97.3</b>
Tracadie and Saint-Isidore	<b>97.6</b>

## Age

	Year 2024
18-64	93.3
65 and over	93.0
<b>Gender</b>	
Female	93.2
Male	93.3
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	95.7
Most comfortable in French	88.5
Comfortable in both English and French	85.0
<b>Indigenous identity</b>	
Indigenous	S
<b>Immigrant</b>	
Immigrants	93.0
<b>Education level</b>	
High school or less	93.0
Postsecondary	93.3
<b>Disability or special need</b>	
Disability or special need	93.3
<b>Household income</b>	
Less than \$30,000	92.6
\$30,000 to less than \$60,000	94.1

	Year 2024
\$60,000 or more	S
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<b>Racialized groups</b>	
Racialized groups	S
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## About

This indicator is the percentage of citizens with a preference for English or French who reported that they always received home care services in the official language they preferred during their interactions with home support workers in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in English or French. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with home support services in the last 2 months, how often did you receive the services in the language you preferred?

## Notes

This indicator has replaced the following indicator(s) previously available on our website:  
HS\_LOS05\_1

Unit	Interpretation	NBHC code
%	Higher is better	HS_LOS11_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size