

**Citizens with a preference for English or French who reported that they always received home care services in the official language they preferred during their interactions with home support workers in the last 2 months**

Unit : %

Year  
2024

**Province**

New Brunswick	93.0
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**Health zones**

Zone 1 - Moncton and South-East Area	89.1
Zone 2 - Fundy Shore and Saint John Area	95.1
Zone 3 - Fredericton and River Valley Area	95.7
Zone 4 - Madawaska and North-West Area	86.8
Zone 5 - Restigouche Area	90.9
Zone 6 - Bathurst and Acadian Peninsula Area	95.6
Zone 7 - Miramichi Area	93.3

**Communities**

Bathurst, Beresford, Petit-Rocher Area	92.0
Bouctouche, Richibucto, Saint-Antoine Area	95.5
Campbellton, Atholville, Tide Head Area	90.5
Caraquet, Paquetville, Bertrand Area	100.0
Dalhousie, Balmoral, Belledune Area	91.2
Dieppe and Memramcook	S
Douglas, Saint Marys, Doaktown Area	S
Edmundston, Rivière-Verte, Lac Baker Area	91.5
Florenceville-Bristol, Woodstock, Wakefield Area	100.0
Fredericton	93.1

Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	<b>78.9</b>
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	S
Miramichi, Rogersville, Blackville Area	<b>94.8</b>
Moncton	<b>88.8</b>
Nackawic, McAdam, Canterbury Area	S
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	S
Quispamsis, Rothesay, Hampton Area	<b>96.4</b>
Riverview and Coverdale	S
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	<b>93.0</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>87.2</b>
Shippagan, Lamèque, Inkerman Area	<b>98.3</b>
St. George, Grand Manan, Blacks Harbour Area	S
St. Stephen, Saint Andrews, Campobello Island Area	<b>98.7</b>
Sussex, Norton, Sussex Corner Area	<b>97.3</b>
Tracadie and Saint-Isidore	<b>97.6</b>

**Age**

Year  
2024

18-64 93.3

65 and over 93.0

**Gender**

Female 93.2

Male 93.3

**2SLGBTQIA+ status**

2SLGBTQIA+ S

**Language**

Most comfortable in English 95.7

Most comfortable in French 88.5

Comfortable in both English and French 85.0

**Indigenous identity**

Indigenous S

**Immigrant**

Immigrants 93.0

**Education level**

High school or less 93.0

Postsecondary 93.3

**Disability or special need**

Disability or special need 93.3

**Household income**

Less than \$30,000 92.6

\$30,000 to less than \$60,000 94.1

\$60,000 or more S

## Racialized groups

Racialized groups S

## About

This indicator is the percentage of citizens with a preference for English or French who reported that they always received home care services in the official language they preferred during their interactions with home support workers in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in English or French. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with home support services in the last 2 months, how often did you receive the services in the language you preferred?

## Notes

This indicator has replaced the following indicator(s) previously available on our website:  
HS\_LOS05\_1

Unit	Interpretation	NBHC code
%	Higher is better	HS_LOS11_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size