

Citizens receiving home care services from the Extra-Mural Program who agree or strongly agree that the staff kept them well-informed about their progress in the last 12 months

Unit : %

	Year 2024
Province	
New Brunswick	90.6
Health zones	
Zone 1 - Moncton and South-East Area	91.1
Zone 2 - Fundy Shore and Saint John Area	90.3
Zone 3 - Fredericton and River Valley Area	88.1
Zone 4 - Madawaska and North-West Area	93.6
Zone 5 - Restigouche Area	93.3
Zone 6 - Bathurst and Acadian Peninsula Area	92.0
Zone 7 - Miramichi Area	90.9
Communities	
Bathurst, Beresford, Petit-Rocher Area	90.5
Bouctouche, Richibucto, Saint-Antoine Area	90.5
Campbellton, Atholville, Tide Head Area	92.1
Caraquet, Paquetville, Bertrand Area	88.7
Dalhousie, Balmoral, Belledune Area	94.4
Dieppe and Memramcook	94.1
Douglas, Saint Marys, Doaktown Area	98.3
Edmundston, Rivière-Verte, Lac Baker Area	94.1
Florenceville-Bristol, Woodstock, Wakefield Area	91.9
Fredericton	83.5

	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	91.4
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	90.7
Miramichi, Rogersville, Blackville Area	91.3
Moncton	91.2
Nackawic, McAdam, Canterbury Area	82.6
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	88.4
Oromocto, Gagetown, Fredericton Junction Area	88.0
Perth-Andover, Plaster Rock, Tobique Area	87.1
Quispamsis, Rothesay, Hampton Area	89.5
Riverview and Coverdale	85.5
Sackville, Dorchester, Port Elgin Area	92.3
Saint John, Simonds and Musquash	87.0
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	89.8
Shippagan, Lamèque, Inkerman Area	98.3
St. George, Grand Manan, Blacks Harbour Area	95.7
St. Stephen, Saint Andrews, Campobello Island Area	91.5
Sussex, Norton, Sussex Corner Area	94.5
Tracadie and Saint-Isidore	92.9

Age

	Year 2024
18-64	88.8
65 and over	90.9
Gender	
Female	90.4
Male	90.9
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	89.8
Most comfortable in French	92.7
Comfortable in both English and French	91.8
Indigenous identity	
Indigenous	93.2
Immigrant	
Immigrants	90.4
Education level	
High school or less	92.5
Postsecondary	87.9
Disability or special need	
Disability or special need	87.9
Household income	
Less than \$30,000	91.1
\$30,000 to less than \$60,000	91.7

	Year
	2024
\$60,000 or more	87.4
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Racialized groups	
Racialized groups	91.4
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About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who agree or strongly agree that the staff kept them well-informed about their progress in the last 12 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: The program staff kept me well-informed about my progress.

Notes

This indicator has replaced the following indicator(s) previously available on our website: XM_APPWI_1

Unit	Interpretation	NBHC code
%	Higher is better	XM_APPWI_2

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size