

## Citizens receiving home care services from the Extra-Mural Program who agree or strongly agree that the staff kept them well-informed about their progress in the last 12 months

Unit : %

	Year 2024
<b>Province</b>	
New Brunswick	90.6
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	91.1
Zone 2 - Fundy Shore and Saint John Area	90.3
Zone 3 - Fredericton and River Valley Area	88.1
Zone 4 - Madawaska and North-West Area	93.6
Zone 5 - Restigouche Area	93.3
Zone 6 - Bathurst and Acadian Peninsula Area	92.0
Zone 7 - Miramichi Area	90.9
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	90.5
Bouctouche, Richibucto, Saint-Antoine Area	90.5
Campbellton, Atholville, Tide Head Area	92.1
Caraquet, Paquetville, Bertrand Area	88.7
Dalhousie, Balmoral, Belledune Area	94.4
Dieppe and Memramcook	94.1
Douglas, Saint Marys, Doaktown Area	98.3
Edmundston, Rivière-Verte, Lac Baker Area	94.1
Florenceville-Bristol, Woodstock, Wakefield Area	91.9
Fredericton	83.5

	<b>Year 2024</b>
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	<b>91.4</b>
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	<b>90.7</b>
Miramichi, Rogersville, Blackville Area	<b>91.3</b>
Moncton	<b>91.2</b>
Nackawic, McAdam, Canterbury Area	<b>82.6</b>
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	<b>88.4</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>88.0</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>87.1</b>
Quispamsis, Rothesay, Hampton Area	<b>89.5</b>
Riverview and Coverdale	<b>85.5</b>
Sackville, Dorchester, Port Elgin Area	<b>92.3</b>
Saint John, Simonds and Musquash	<b>87.0</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>89.8</b>
Shippagan, Lamèque, Inkerman Area	<b>98.3</b>
St. George, Grand Manan, Blacks Harbour Area	<b>95.7</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>91.5</b>
Sussex, Norton, Sussex Corner Area	<b>94.5</b>
Tracadie and Saint-Isidore	<b>92.9</b>

## Age

	Year 2024
18-64	88.8
65 and over	90.9
<b>Gender</b>	
Female	90.4
Male	90.9
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	89.8
Most comfortable in French	92.7
Comfortable in both English and French	91.8
<b>Indigenous identity</b>	
Indigenous	93.2
<b>Immigrant</b>	
Immigrants	90.4
<b>Education level</b>	
High school or less	92.5
Postsecondary	87.9
<b>Disability or special need</b>	
Disability or special need	87.9
<b>Household income</b>	
Less than \$30,000	91.1
\$30,000 to less than \$60,000	91.7

	Year 2024
\$60,000 or more	87.4
<b>Racialized groups</b>	
Racialized groups	91.4

### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who agree or strongly agree that the staff kept them well-informed about their progress in the last 12 months.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "agree or strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: The program staff kept me well-informed about my progress.

### Notes

This indicator has replaced the following indicator(s) previously available on our website:  
XM\_APPWI\_1

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Unit	Interpretation	NBHC code
%	Higher is better	XM_APPWI_2

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size