

## Citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

Year  
2024

### Province

New Brunswick	87.7
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### Health zones

Zone 1 - Moncton and South-East Area	88.1
Zone 2 - Fundy Shore and Saint John Area	85.2
Zone 3 - Fredericton and River Valley Area	86.2
Zone 4 - Madawaska and North-West Area	90.6
Zone 5 - Restigouche Area	92.0
Zone 6 - Bathurst and Acadian Peninsula Area	92.4
Zone 7 - Miramichi Area	86.2

### Communities

Bathurst, Beresford, Petit-Rocher Area	91.2
Bouctouche, Richibucto, Saint-Antoine Area	93.4
Campbellton, Atholville, Tide Head Area	89.8
Caraquet, Paquetville, Bertrand Area	93.9
Dalhousie, Balmoral, Belledune Area	94.0
Dieppe and Memramcook	93.5
Douglas, Saint Marys, Doaktown Area	94.3
Edmundston, Rivière-Verte, Lac Baker Area	92.4
Florenceville-Bristol, Woodstock, Wakefield Area	87.5
Fredericton	81.8

Year  
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Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	<b>88.4</b>
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	<b>85.4</b>
Miramichi, Rogersville, Blackville Area	<b>84.6</b>
Moncton	<b>85.8</b>
Nackawic, McAdam, Canterbury Area	<b>84.0</b>
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	<b>86.8</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>88.7</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>87.9</b>
Quispamsis, Rothesay, Hampton Area	<b>87.2</b>
Riverview and Coverdale	<b>84.7</b>
Sackville, Dorchester, Port Elgin Area	<b>84.2</b>
Saint John, Simonds and Musquash	<b>85.6</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>90.7</b>
Shippagan, Lamèque, Inkerman Area	<b>88.0</b>
St. George, Grand Manan, Blacks Harbour Area	<b>79.5</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>80.4</b>
Sussex, Norton, Sussex Corner Area	<b>90.5</b>
Tracadie and Saint-Isidore	<b>95.8</b>

## Age

Year  
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18-64 86.3

65 and over 87.9

**Gender**

Female 87.1

Male 88.5

**2SLGBTQIA+ status**

2SLGBTQIA+ S

**Language**

Most comfortable in English 86.4

Most comfortable in French 91.0

Comfortable in both English and French 89.7

**Indigenous identity**

Indigenous 91.0

**Immigrant**

Immigrants 85.7

**Education level**

High school or less 88.9

Postsecondary 85.5

**Disability or special need**

Disability or special need 84.8

**Household income**

Less than \$30,000 88.0

\$30,000 to less than \$60,000 88.2

Year  
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\$60,000 or more	<b>88.3</b>
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## Racialized groups

Racialized groups	<b>80.7</b>
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## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff keep you informed about when they would arrive at your home?

Unit	Interpretation	NBHC code
%	Higher is better	XM_CRD04_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size