Citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2024
Province	
New Brunswick	**87.7**
Health zones	
Zone 1 - Moncton and South-East Area	**88.1**
Zone 2 - Fundy Shore and Saint John Area	**85.2**
Zone 3 - Fredericton and River Valley Area	**86.2**
Zone 4 - Madawaska and North-West Area	**90.6**
Zone 5 - Restigouche Area	**92.0**
Zone 6 - Bathurst and Acadian Peninsula Area	**92.4**
Zone 7 - Miramichi Area	**86.2**
Communities	
Bathurst, Beresford, Petit-Rocher Area	**91.2**
Bouctouche, Richibucto, Saint-Antoine Area	**93.4**
Campbellton, Atholville, Tide Head Area	**89.8**
Caraquet, Paquetville, Bertrand Area	**93.9**
Dalhousie, Balmoral, Belledune Area	**94.0**
Dieppe and Memramcook	**93.5**
Douglas, Saint Marys, Doaktown Area	**94.3**
Edmundston, Rivière-Verte, Lac Baker Area	**92.4**
Florenceville-Bristol, Woodstock, Wakefield Area	**87.5**
Fredericton	**81.8**

	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	**88.4**
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	**85.4**
Miramichi, Rogersville, Blackville Area	**84.6**
Moncton	**85.8**
Nackawic, McAdam, Canterbury Area	**84.0**
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	**86.8**
Oromocto, Gagetown, Fredericton Junction Area	**88.7**
Perth-Andover, Plaster Rock, Tobique Area	**87.9**
Quispamsis, Rothesay, Hampton Area	**87.2**
Riverview and Coverdale	**84.7**
Sackville, Dorchester, Port Elgin Area	**84.2**
Saint John, Simonds and Musquash	**85.6**
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	**90.7**
Shippagan, Lamèque, Inkerman Area	**88.0**
St. George, Grand Manan, Blacks Harbour Area	**79.5**
St. Stephen, Saint Andrews, Campobello Island Area	**80.4**
Sussex, Norton, Sussex Corner Area	**90.5**
Tracadie and Saint-Isidore	**95.8**

Age

	Year 2024
18-64	**86.3**
65 and over	**87.9**
Gender	
Female	**87.1**
Male	**88.5**
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	**86.4**
Most comfortable in French	**91.0**
Comfortable in both English and French	**89.7**
Indigenous identity	
Indigenous	**91.0**
Immigrant	
Immigrants	**85.7**
Education level	
High school or less	**88.9**
Postsecondary	**85.5**
Disability or special need	
Disability or special need	**84.8**
Household income	
Less than $30,000	**88.0**
$30,000 to less than $60,000	**88.2**

	Year 2024
$60,000 or more	**88.3**

Racialized groups

Racialized groups	**80.7**

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff keep you informed about when they would arrive at your home?

Unit	Interpretation	NBHC code
%	Higher is better	XM_CRD04_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size