

Citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2024
Province	
New Brunswick	87.7
Health zones	
Zone 1 - Moncton and South-East Area	88.1
Zone 2 - Fundy Shore and Saint John Area	85.2
Zone 3 - Fredericton and River Valley Area	86.2
Zone 4 - Madawaska and North-West Area	90.6
Zone 5 - Restigouche Area	92.0
Zone 6 - Bathurst and Acadian Peninsula Area	92.4
Zone 7 - Miramichi Area	86.2
Communities	
Bathurst, Beresford, Petit-Rocher Area	91.2
Bouctouche, Richibucto, Saint-Antoine Area	93.4
Campbellton, Atholville, Tide Head Area	89.8
Caraquet, Paquetville, Bertrand Area	93.9
Dalhousie, Balmoral, Belledune Area	94.0
Dieppe and Memramcook	93.5
Douglas, Saint Marys, Doaktown Area	94.3
Edmundston, Rivière-Verte, Lac Baker Area	92.4
Florenceville-Bristol, Woodstock, Wakefield Area	87.5
Fredericton	81.8

	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	88.4
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	85.4
Miramichi, Rogersville, Blackville Area	84.6
Moncton	85.8
Nackawic, McAdam, Canterbury Area	84.0
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	86.8
Oromocto, Gagetown, Fredericton Junction Area	88.7
Perth-Andover, Plaster Rock, Tobique Area	87.9
Quispamsis, Rothesay, Hampton Area	87.2
Riverview and Coverdale	84.7
Sackville, Dorchester, Port Elgin Area	84.2
Saint John, Simonds and Musquash	85.6
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	90.7
Shippagan, Lamèque, Inkerman Area	88.0
St. George, Grand Manan, Blacks Harbour Area	79.5
St. Stephen, Saint Andrews, Campobello Island Area	80.4
Sussex, Norton, Sussex Corner Area	90.5
Tracadie and Saint-Isidore	95.8

Age

	Year 2024
18-64	86.3
65 and over	87.9
Gender	
Female	87.1
Male	88.5
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	86.4
Most comfortable in French	91.0
Comfortable in both English and French	89.7
Indigenous identity	
Indigenous	91.0
Immigrant	
Immigrants	85.7
Education level	
High school or less	88.9
Postsecondary	85.5
Disability or special need	
Disability or special need	84.8
Household income	
Less than \$30,000	88.0
\$30,000 to less than \$60,000	88.2

	Year
	2024
\$60,000 or more	88.3
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Racialized groups	
Racialized groups	80.7
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About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff keep you informed about when they would arrive at your home?

Unit	Interpretation	NBHC code
%	Higher is better	XM_CRD04_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size