

## Citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

|  | Year<br>2024 |
|--|--------------|
| <b>Province</b>                                  |              |
| New Brunswick                                    | 87.7         |
| <b>Health zones</b>                              |              |
| Zone 1 - Moncton and South-East Area             | 88.1         |
| Zone 2 - Fundy Shore and Saint John Area         | 85.2         |
| Zone 3 - Fredericton and River Valley Area       | 86.2         |
| Zone 4 - Madawaska and North-West Area           | 90.6         |
| Zone 5 - Restigouche Area                        | 92.0         |
| Zone 6 - Bathurst and Acadian Peninsula Area     | 92.4         |
| Zone 7 - Miramichi Area                          | 86.2         |
| <b>Communities</b>                               |              |
| Bathurst, Beresford, Petit-Rocher Area           | 91.2         |
| Bouctouche, Richibucto, Saint-Antoine Area       | 93.4         |
| Campbellton, Atholville, Tide Head Area          | 89.8         |
| Caraquet, Paquetville, Bertrand Area             | 93.9         |
| Dalhousie, Balmoral, Belledune Area              | 94.0         |
| Dieppe and Memramcook                            | 93.5         |
| Douglas, Saint Marys, Doaktown Area              | 94.3         |
| Edmundston, Rivière-Verte, Lac Baker Area        | 92.4         |
| Florenceville-Bristol, Woodstock, Wakefield Area | 87.5         |
| Fredericton                                      | 81.8         |

|  | <b>Year<br/>2024</b> |
|--|----------------------|
| Grand Bay-Westfield, Westfield, Greenwich Area     | S                    |
| Grand Falls, Saint-Léonard, Drummond Area          | <b>88.4</b>          |
| Hillsborough, Riverside-Albert, Alma Area          | S                    |
| Kedgwick, Saint-Quentin and Grimmer                | S                    |
| Minto, Chipman, Cambridge-Narrows Area             | <b>85.4</b>          |
| Miramichi, Rogersville, Blackville Area            | <b>84.6</b>          |
| Moncton  | <b>85.8</b>          |
| Nackawic, McAdam, Canterbury Area                  | <b>84.0</b>          |
| Neguac, Alnwick, Esgenoopetitj Area                | S                    |
| New Maryland, Kingsclear, Lincoln Area             | <b>86.8</b>          |
| Oromocto, Gagetown, Fredericton Junction Area      | <b>88.7</b>          |
| Perth-Andover, Plaster Rock, Tobique Area          | <b>87.9</b>          |
| Quispamsis, Rothesay, Hampton Area                 | <b>87.2</b>          |
| Riverview and Coverdale                            | <b>84.7</b>          |
| Sackville, Dorchester, Port Elgin Area             | <b>84.2</b>          |
| Saint John, Simonds and Musquash                   | <b>85.6</b>          |
| Salisbury and Petitcodiac                          | S                    |
| Shediac, Beaubassin East and Cap-Pelé              | <b>90.7</b>          |
| Shippagan, Lamèque, Inkerman Area                  | <b>88.0</b>          |
| St. George, Grand Manan, Blacks Harbour Area       | <b>79.5</b>          |
| St. Stephen, Saint Andrews, Campobello Island Area | <b>80.4</b>          |
| Sussex, Norton, Sussex Corner Area                 | <b>90.5</b>          |
| Tracadie and Saint-Isidore                         | <b>95.8</b>          |

## Age

|  | Year<br>2024 |
|--|--------------|
| 18-64                                  | 86.3         |
| 65 and over                            | 87.9         |
| <b>Gender</b>                          |              |
| Female                                 | 87.1         |
| Male                                   | 88.5         |
| <b>2SLGBTQIA+ status</b>               |              |
| 2SLGBTQIA+                             | S            |
| <b>Language</b>                        |              |
| Most comfortable in English            | 86.4         |
| Most comfortable in French             | 91.0         |
| Comfortable in both English and French | 89.7         |
| <b>Indigenous identity</b>             |              |
| Indigenous                             | 91.0         |
| <b>Immigrant</b>                       |              |
| Immigrants                             | 85.7         |
| <b>Education level</b>                 |              |
| High school or less                    | 88.9         |
| Postsecondary                          | 85.5         |
| <b>Disability or special need</b>      |              |
| Disability or special need             | 84.8         |
| <b>Household income</b>                |              |
| Less than \$30,000                     | 88.0         |
| \$30,000 to less than \$60,000         | 88.2         |

|                          | Year<br>2024 |
|--------------------------|--------------|
| \$60,000 or more         | 88.3         |
| <b>Racialized groups</b> |              |
| Racialized groups        | 80.7         |

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff keep you informed about when they would arrive at your home?

---

| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | XM_CRD04_1 |

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size