

## Citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2024
<b>Province</b>	
New Brunswick	<b>87.7</b>
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	<b>88.1</b>
Zone 2 - Fundy Shore and Saint John Area	<b>85.2</b>
Zone 3 - Fredericton and River Valley Area	<b>86.2</b>
Zone 4 - Madawaska and North-West Area	<b>90.6</b>
Zone 5 - Restigouche Area	<b>92.0</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>92.4</b>
Zone 7 - Miramichi Area	<b>86.2</b>
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	<b>91.2</b>
Bouctouche, Richibucto, Saint-Antoine Area	<b>93.4</b>
Campbellton, Atholville, Tide Head Area	<b>89.8</b>
Caraquet, Paquetville, Bertrand Area	<b>93.9</b>
Dalhousie, Balmoral, Belledune Area	<b>94.0</b>
Dieppe and Memramcook	<b>93.5</b>
Douglas, Saint Marys, Doaktown Area	<b>94.3</b>
Edmundston, Rivière-Verte, Lac Baker Area	<b>92.4</b>
Florenceville-Bristol, Woodstock, Wakefield Area	<b>87.5</b>
Fredericton	<b>81.8</b>

	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	88.4
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	85.4
Miramichi, Rogersville, Blackville Area	84.6
Moncton	85.8
Nackawic, McAdam, Canterbury Area	84.0
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	86.8
Oromocto, Gagetown, Fredericton Junction Area	88.7
Perth-Andover, Plaster Rock, Tobique Area	87.9
Quispamsis, Rothesay, Hampton Area	87.2
Riverview and Coverdale	84.7
Sackville, Dorchester, Port Elgin Area	84.2
Saint John, Simonds and Musquash	85.6
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	90.7
Shippagan, Lamèque, Inkerman Area	88.0
St. George, Grand Manan, Blacks Harbour Area	79.5
St. Stephen, Saint Andrews, Campobello Island Area	80.4
Sussex, Norton, Sussex Corner Area	90.5
Tracadie and Saint-Isidore	95.8

## Age

	Year 2024
18-64	86.3
65 and over	87.9
<b>Gender</b>	
Female	87.1
Male	88.5
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	86.4
Most comfortable in French	91.0
Comfortable in both English and French	89.7
<b>Indigenous identity</b>	
Indigenous	91.0
<b>Immigrant</b>	
Immigrants	85.7
<b>Education level</b>	
High school or less	88.9
Postsecondary	85.5
<b>Disability or special need</b>	
Disability or special need	84.8
<b>Household income</b>	
Less than \$30,000	88.0
\$30,000 to less than \$60,000	88.2

	Year
	2024
\$60,000 or more	88.3
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<b>Racialized groups</b>	
Racialized groups	80.7
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### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff keep you informed about when they would arrive at your home?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	XM_CRD04_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size