

## Citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2024
<b>Province</b>	
New Brunswick	87.7
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	88.1
Zone 2 - Fundy Shore and Saint John Area	85.2
Zone 3 - Fredericton and River Valley Area	86.2
Zone 4 - Madawaska and North-West Area	90.6
Zone 5 - Restigouche Area	92.0
Zone 6 - Bathurst and Acadian Peninsula Area	92.4
Zone 7 - Miramichi Area	86.2
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	91.2
Bouctouche, Richibucto, Saint-Antoine Area	93.4
Campbellton, Atholville, Tide Head Area	89.8
Caraquet, Paquetville, Bertrand Area	93.9
Dalhousie, Balmoral, Belledune Area	94.0
Dieppe and Memramcook	93.5
Douglas, Saint Marys, Doaktown Area	94.3
Edmundston, Rivière-Verte, Lac Baker Area	92.4
Florenceville-Bristol, Woodstock, Wakefield Area	87.5
Fredericton	81.8

	<b>Year 2024</b>
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	<b>88.4</b>
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	<b>85.4</b>
Miramichi, Rogersville, Blackville Area	<b>84.6</b>
Moncton	<b>85.8</b>
Nackawic, McAdam, Canterbury Area	<b>84.0</b>
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	<b>86.8</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>88.7</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>87.9</b>
Quispamsis, Rothesay, Hampton Area	<b>87.2</b>
Riverview and Coverdale	<b>84.7</b>
Sackville, Dorchester, Port Elgin Area	<b>84.2</b>
Saint John, Simonds and Musquash	<b>85.6</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>90.7</b>
Shippagan, Lamèque, Inkerman Area	<b>88.0</b>
St. George, Grand Manan, Blacks Harbour Area	<b>79.5</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>80.4</b>
Sussex, Norton, Sussex Corner Area	<b>90.5</b>
Tracadie and Saint-Isidore	<b>95.8</b>

## Age

	Year 2024
18-64	86.3
65 and over	87.9
<b>Gender</b>	
Female	87.1
Male	88.5
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	86.4
Most comfortable in French	91.0
Comfortable in both English and French	89.7
<b>Indigenous identity</b>	
Indigenous	91.0
<b>Immigrant</b>	
Immigrants	85.7
<b>Education level</b>	
High school or less	88.9
Postsecondary	85.5
<b>Disability or special need</b>	
Disability or special need	84.8
<b>Household income</b>	
Less than \$30,000	88.0
\$30,000 to less than \$60,000	88.2

	Year 2024
\$60,000 or more	88.3
<b>Racialized groups</b>	
Racialized groups	80.7

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff keep you informed about when they would arrive at your home?

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Unit	Interpretation	NBHC code
%	Higher is better	XM_CRD04_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size