

## Citizens with a preference for English or French who reported that they always received home care services in the official language they preferred during their interactions with the staff from the Extra-Mural Program in the last 2 months

Unit : %

	Year 2024
<b>Province</b>	
New Brunswick	96.4
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	94.9
Zone 2 - Fundy Shore and Saint John Area	97.6
Zone 3 - Fredericton and River Valley Area	96.8
Zone 4 - Madawaska and North-West Area	95.2
Zone 5 - Restigouche Area	98.2
Zone 6 - Bathurst and Acadian Peninsula Area	96.4
Zone 7 - Miramichi Area	97.7
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	97.2
Bouctouche, Richibucto, Saint-Antoine Area	96.0
Campbellton, Atholville, Tide Head Area	98.8
Caraquet, Paquetville, Bertrand Area	97.2
Dalhousie, Balmoral, Belledune Area	97.7
Dieppe and Memramcook	97.1
Douglas, Saint Marys, Doaktown Area	100.0
Edmundston, Rivière-Verte, Lac Baker Area	97.3
Florenceville-Bristol, Woodstock, Wakefield Area	97.7

	<b>Year 2024</b>
Fredericton	<b>93.3</b>
Grand Bay-Westfield, Westfield, Greenwich Area	<b>S</b>
Grand Falls, Saint-Léonard, Drummond Area	<b>94.0</b>
Hillsborough, Riverside-Albert, Alma Area	<b>S</b>
Kedgwick, Saint-Quentin and Grimmer	<b>S</b>
Minto, Chipman, Cambridge-Narrows Area	<b>98.6</b>
Miramichi, Rogersville, Blackville Area	<b>97.9</b>
Moncton	<b>93.6</b>
Nackawic, McAdam, Canterbury Area	<b>98.0</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>S</b>
New Maryland, Kingsclear, Lincoln Area	<b>96.7</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>98.9</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>98.2</b>
Quispamsis, Rothesay, Hampton Area	<b>98.6</b>
Riverview and Coverdale	<b>95.0</b>
Sackville, Dorchester, Port Elgin Area	<b>95.4</b>
Saint John, Simonds and Musquash	<b>96.0</b>
Salisbury and Petitcodiac	<b>S</b>
Shediac, Beaubassin East and Cap-Pelé	<b>93.0</b>
Shippagan, Lamèque, Inkerman Area	<b>92.5</b>
St. George, Grand Manan, Blacks Harbour Area	<b>100.0</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>98.8</b>
Sussex, Norton, Sussex Corner Area	<b>97.3</b>
Tracadie and Saint-Isidore	<b>97.2</b>

	Year 2024
<b>Age</b>	
18-64	96.8
65 and over	96.4
<b>Gender</b>	
Female	96.3
Male	96.8
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	97.5
Most comfortable in French	94.6
Comfortable in both English and French	91.6
<b>Indigenous identity</b>	
Indigenous	90.7
<b>Immigrant</b>	
Immigrants	88.2
<b>Education level</b>	
High school or less	96.4
Postsecondary	96.7
<b>Disability or special need</b>	
Disability or special need	95.7
<b>Household income</b>	

	Year 2024
Less than \$30,000	96.4
\$30,000 to less than \$60,000	96.6
\$60,000 or more	97.5
<b>Racialized groups</b>	
Racialized groups	95.9

### About

This indicator is the percentage of citizens with a preference for English or French who reported that they always received home care services in the official language they preferred during their interactions with the staff from the Extra-Mural Program in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is based on respondents who have a preference for services in English or French. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with home support services in the last 2 months, how often did you receive the services in the language you preferred?

### Notes

This indicator has replaced the following indicator(s) previously available on our website:  
XM\_LOS05\_1

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Unit	Interpretation	NBHC code
%	Higher is better	XM_LOS11_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size