

## Citizens with a preference for English who reported that they always received home care services in English during their interactions with the staff from the Extra-Mural Program in the last 2 months

Unit : %

	Year 2024
<b>Province</b>	
New Brunswick	97.4
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	96.2
Zone 2 - Fundy Shore and Saint John Area	97.6
Zone 3 - Fredericton and River Valley Area	97.9
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	98.9
Zone 6 - Bathurst and Acadian Peninsula Area	96.9
Zone 7 - Miramichi Area	99.0
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	98.3
Bouctouche, Richibucto, Saint-Antoine Area	97.5
Campbellton, Atholville, Tide Head Area	97.5
Caraquet, Paquetville, Bertrand Area	S
Dalhousie, Balmoral, Belledune Area	100.0
Dieppe and Memramcook	93.1
Douglas, Saint Marys, Doaktown Area	100.0
Edmundston, Rivière-Verte, Lac Baker Area	S
Florenceville-Bristol, Woodstock, Wakefield Area	97.7
Fredericton	95.6

	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	S
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	n/a
Minto, Chipman, Cambridge-Narrows Area	<b>98.5</b>
Miramichi, Rogersville, Blackville Area	<b>99.0</b>
Moncton	<b>96.4</b>
Nackawic, McAdam, Canterbury Area	<b>99.0</b>
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	<b>98.9</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>98.9</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>100.0</b>
Quispamsis, Rothesay, Hampton Area	<b>98.6</b>
Riverview and Coverdale	<b>96.7</b>
Sackville, Dorchester, Port Elgin Area	<b>96.2</b>
Saint John, Simonds and Musquash	<b>96.0</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>94.2</b>
Shippagan, Lamèque, Inkerman Area	n/a
St. George, Grand Manan, Blacks Harbour Area	<b>100.0</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>98.8</b>
Sussex, Norton, Sussex Corner Area	<b>97.3</b>
Tracadie and Saint-Isidore	S

## Age

	Year 2024
18-64	97.9
65 and over	97.3
<b>Gender</b>	
Female	97.3
Male	97.5
<b>2SLGBTQIA+ status</b>	
2SLGBTQIA+	S
<b>Language</b>	
Most comfortable in English	97.7
Most comfortable in French	S
Comfortable in both English and French	92.0
<b>Indigenous identity</b>	
Indigenous	93.6
<b>Immigrant</b>	
Immigrants	90.3
<b>Education level</b>	
High school or less	97.2
Postsecondary	98.0
<b>Disability or special need</b>	
Disability or special need	96.2
<b>Household income</b>	
Less than \$30,000	97.3
\$30,000 to less than \$60,000	97.4

	Year
	2024
\$60,000 or more	98.6
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<b>Racialized groups</b>	
Racialized groups	96.9
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## About

This indicator is the percentage of citizens with a preference for English who reported that they always received home care services in English during their interactions with the staff from the Extra-Mural Program in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in English. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with home support services in the last 2 months, how often did you receive the services in the language you preferred?

## Notes

This indicator has replaced the following indicator(s) previously available on our website: XM\_LOS05\_2

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Unit	Interpretation	NBHC code
%	Higher is better	XM_LOS11_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size