

# Citizens with a preference for English who reported that they always received home care services in English during their interactions with the staff from the Extra-Mural Program in the last 2 months

Unit: %

	Year 2024
Province	
New Brunswick	97.4
Health zones	
Zone 1 - Moncton and South-East Area	96.2
Zone 2 - Fundy Shore and Saint John Area	97.6
Zone 3 - Fredericton and River Valley Area	97.9
Zone 4 - Madawaska and North-West Area	S
Zone 5 - Restigouche Area	98.9
Zone 6 - Bathurst and Acadian Peninsula Area	96.9
Zone 7 - Miramichi Area	99.0
Communities	
Bathurst, Beresford, Petit-Rocher Area	98.3
Bouctouche, Richibucto, Saint-Antoine Area	97.5
Campbellton, Atholville, Tide Head Area	97.5
Caraquet, Paquetville, Bertrand Area	S
Dalhousie, Balmoral, Belledune Area	100.0
Dieppe and Memramcook	93.1
Douglas, Saint Marys, Doaktown Area	100.0
Edmundston, Rivière-Verte, Lac Baker Area	S
Florenceville-Bristol, Woodstock, Wakefield Area	97.7
Fredericton	95.6



	Year 2024
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	S
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	n/a
Minto, Chipman, Cambridge-Narrows Area	98.5
Miramichi, Rogersville, Blackville Area	99.0
Moncton	96.4
Nackawic, McAdam, Canterbury Area	99.0
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	98.9
Oromocto, Gagetown, Fredericton Junction Area	98.9
Perth-Andover, Plaster Rock, Tobique Area	100.0
Quispamsis, Rothesay, Hampton Area	98.6
Riverview and Coverdale	96.7
Sackville, Dorchester, Port Elgin Area	96.2
Saint John, Simonds and Musquash	96.0
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	94.2
Shippagan, Lamèque, Inkerman Area	n/a
St. George, Grand Manan, Blacks Harbour Area	100.0
St. Stephen, Saint Andrews, Campobello Island Area	98.8
Sussex, Norton, Sussex Corner Area	97.3
Tracadie and Saint-Isidore	S

# Age



	Year 2024
18-64	97.9
65 and over	97.3
Gender	
Female	97.3
Male	97.5
2SLGBTQIA+ status	
2SLGBTQIA+	S
Language	
Most comfortable in English	97.7
Most comfortable in French	S
Comfortable in both English and French	92.0
Indigenous identity	
Indigenous	93.6
Immigrant	
Immigrants	90.3
Education level	
High school or less	97.2
Postsecondary	98.0
Disability or special need	
Disability or special need	96.2
Household income	
Less than \$30,000	97.3
\$30,000 to less than \$60,000	97.4



	<b>Year</b> 2024
\$60,000 or more	98.6
Racialized groups	
Racialized groups	96.9



#### **About**

This indicator is the percentage of citizens with a preference for English who reported that they always received home care services in English during their interactions with the staff from the Extra-Mural Program in the last 2 months.

#### Source

Home Care Survey

### **Calculations**

This indicator is based on respondents who have a preference for services in English. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During your interaction(s) with home support services in the last 2 months, how often did you receive the services in the language you preferred?

# **Notes**

This indicator has replaced the following indicator(s) previously available on our website: XM\_LOS05\_2

Unit	Interpretation	NBHC code
%	Higher is better	XM_LOS11_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size