

NEW BRUNSWICK HEALTH COUNCIL

# Hospital Acute Care Survey



## What is the Hospital Acute Care Survey?

The **NBHC Hospital Acute Care Survey** aims to evaluate the quality of hospital care provided to New Brunswick patients.

## Why is this Survey important?

- › Survey results are used by the NBHC to inform citizens and health system stakeholders about the quality of hospital services in our province.
- › Data can be used to make recommendations to the Minister of Health about future improvements to acute care in New Brunswick.

Your opinion is **important!**



The Hospital Acute Care Survey is being conducted between **July 2023 and November 2023**.

After being discharged from a hospital, citizens may receive a confidential and bilingual paper survey about their hospital care experience in the mail. An online option will also be available.

If you are chosen, please respond to the Survey!

Your experiences will help inform New Brunswickers about the quality of hospital services in our province.

## Who is eligible to participate?

- › Citizens 18 years of age or older
- › Who had at least one overnight stay in a New Brunswick hospital for medical, surgical, or maternity care between April 2023 and July 2023

## What will the Survey measure?

The Hospital Acute Care Survey will ask you questions about your experiences with several key dimensions of quality hospital care, such as:

- › What is your overall satisfaction with the hospital care you received?
- › Do you think that the hospital takes your safety seriously?
- › Did the medical staff treat you with courtesy and respect?
- › And more!



For more information:  
[nbhc.ca/acutecare](https://nbhc.ca/acutecare)



New Brunswick  
Health Council

Conseil de la santé  
du Nouveau-Brunswick