

New Brunswick Health Council

Primary Care Survey



What is the Primary Care Survey?

The NBHC Primary Care Survey aims to better understand citizens' experiences with primary care services in New Brunswick.

WHAT IS PRIMARY CARE?

- Usually a citizen's first point of entry with the health care system.
- Includes services like check-ups, medical appointments, walk-in clinics, mental health services, virtual care, and more.
- Services are usually delivered by a family doctor or nurse practitioner.

RESULTS OF THE SURVEY HELP US:

- Understand citizens' use and experiences with primary care services.
- Inform citizens and health system stakeholders about the quality of primary care services from the citizens' perspective.

What will the Survey measure?

The Primary Care Survey will ask you questions about your experiences with health care services, such as:



Do you have access to a personal primary care provider?



How quickly can you get an appointment with your primary care provider?



If you don't have a personal primary care provider, where do you access primary care services?



What was your level of satisfaction with the services you received?

...AND MORE!

Your opinion is important!

The **Primary Care Survey** is being conducted between October 2024 and January 2025 by Advanis, Inc, on behalf of the New Brunswick Health Council. For more information, check out our [FAQ](#).

If you receive a call, please respond to the Survey!

For more information:

nbhc.ca/primarycare



New Brunswick
Health Council

Conseil de la santé
du Nouveau-Brunswick