

Quispamsis, Rothesay, Hampton Area

Baxters Corner, Hampton, Kingston, Lakeside, Nauwigewauk, Quispamsis, Rothesay, Smithtown, Upper Golden Grove, Willow Grove



n = 665

n = 13,614

Demographic Profile ¹		2014 (%)	NB (%)
Age Group	18-34	23.4	24.3
	35-54	41.2	36.7
	55-64	18.8	18.7
	65+	16.6	20.3
Gender	Male	48.3	48.0
	Female	51.7	52.0
Education Level	High school or less	28.4	38.7
	College/Technical diploma	29.1	31.4
	University degree	42.5	29.9
Aboriginal	Yes	0.7	3.0
Preferred Language of Service	English	97.0	74.6
	French	3.0	25.4
Household Income	Less than \$25,000	8.7	19.9
	\$25,000 - \$59,999	27.4	35.5
	\$60,000 or more	63.9	44.6
Employment Status	Employed	63.2	54.6
	Unemployed/Seasonal	3.8	7.3
	Retired	22.7	24.7
	Other	10.3	13.5

Population (18 and over) based on 2011 Census: 30,565

Confidence interval calculated at a 95% level of confidence.

Sample size shown represents total number of respondents.
Exact number of respondents varies per survey indicator.

n=619

n = 665

n = 13,614

Health Services Barriers	2011 (%)	2014 (%)	NB (%)
Health services not available in your area when needed	14.9 (12.1 – 17.7)	12.6 (10.1 – 15.1)	17.4 (16.7 – 18.0)
Transportation problems	5.4 ^E (3.6 – 7.2)	4.4 ^E (2.8 – 5.9)	7.1 (6.6 – 7.5)
Language problems with health care provider	3.5 ^E (2.0 – 4.9)	2.7 ^E (1.5 – 4.0)	4.2 (3.9 – 4.6)
Cost for medication too high	36.9 (33.0 – 40.7)	22.0 (18.9 – 25.1)	35.2 (34.3 – 36.0)
Cost for treatments or procedures too high	14.0 (11.2 – 16.8)	12.4 (9.8 – 14.9)	19.9 (19.2 – 20.6)
Cost for ambulance services too high	23.7 (19.8 – 27.6)	10.7 (8.1 – 13.2)	21.7 (20.9 – 22.4)
Unable to leave the house because of health problems	19.1 (16.0 – 22.2)	11.5 (9.1 – 13.9)	12.5 (11.9 – 13.0)
Have trouble finding their way around the health care system	13.6 (10.9 – 16.3)	11.2 (8.8 – 13.6)	9.3 (8.8 – 9.8)
Difficulty understanding written information about medical condition or prescription (% always or usually)	9.4 (7.1 – 11.7)	5.6 (3.8 – 7.4)	9.4 (8.9 – 9.9)
How often was a medical condition or prescription explained to you in a way that you could understand? (% always or usually)	90.1 (87.7 – 92.5)	89.6 (87.2 – 91.9)	91.0 (90.6 – 91.5)
Things that contribute a lot to feelings of stress			
Time pressures / not enough time	Not Available	41,8 (39,1 – 44,5)	38,1 (37,3 – 38,9)
Your own work situation (ex: hours of work, or working conditions)	Not Available	40,4 (37,7 – 43,1)	40,9 (40,1 – 41,7)
Health of family members	Not Available	38,6 (36,0 – 41,3)	33,5 (32,7 – 34,2)

¹Based on survey respondents, weighted by age and gender

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

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↑ = Higher than 2011 results
 ↓ = Lower than 2011 results

	n = 619	n = 665	n = 13,614
Health Profile	2011 (%)	2014 (%)	NB (%)
Self-rated Health (% very good or excellent)	60.9 (57.1 – 64.7)	65.3 (61.7 – 68.8)	50.5 (49.6 – 51.3)
Self-rated mental or emotional health (% very good or excellent)	Not Available	76.0 (72.8 – 79.2)	65.4 (64.6 – 66.2)
“My health largely depends on how well I take care of myself” (% strongly agree)	60.5 (56.7 – 64.3)	63.2 (59.6 – 66.8)	55.2 (54.4 – 56.0)
Number of prescription medications taken on a regular basis ³ (% 6 or more)	10.0 (7.1 – 12.9)	9.7 (6.9 – 12.5)	15.2 (14.5 – 15.9)
Discuss regularly with a health professional on improving health or preventing illness (% always or usually)	35.0 (31.1 – 38.9)	↓ 20.5 (17.4 – 23.6)	25.4 (24.7 – 26.1)
How long have you been seeing the same family doctor? (% 5 years or more)	71.3 (67.6 – 75.0)	65.6 (61.9 – 69.3)	73.0 (72.2 – 73.7)
Are you limited in doing activities because of a physical or mental condition, or a health problem? (% yes)	Not Available	15.3 (12.6 – 18.1)	22.1 (21.4 – 22.8)
Memory Loss			
Someone in household has a memory problem	Not Available	7.1 (5.2 – 9.1)	9.9 (9.4 – 10.4)
...that interferes with day to day function	Not Available	2.9 ^E (1.6 – 4.1)	3.9 (3.6 – 4.2)
Health Behaviours			
Eating fruits and vegetables (% 5 portions or more a day)	Not Available	58.7 (55.0 – 62.4)	50.4 (49.5 – 51.2)
Moderate or vigorous physical activity (% at least 2 ½ hours a week)	Not Available	56.0 (52.2 – 59.7)	49.0 (48.1 – 49.8)
Current smoker (% daily or occasional)	Not Available	12.9 (10.4 – 15.5)	19.2 (18.5 – 19.8)
Unhealthy weight (% obese)	Not Available	24.3 (21.1 – 27.6)	30.8 (30.0 – 31.6)

	n = 619	n = 665	n = 665	n = 13,614
Chronic Health Conditions ¹	2011 (%)	2014 (%)	2014 ² (#)	NB (%)
One or more chronic health conditions ³	57.9 (54.1 – 61.7)	51.4 (47.7 – 55.2)	15,718	61.6 (60.8 – 62.4)
High blood pressure	22.0 (18.8 – 25.2)	17.9 (15.0 – 20.8)	5,471	27.0 (26.2 – 27.7)
Arthritis	16.3 (13.4 – 19.2)	13.9 (11.3 – 16.5)	4,236	17.4 (16.8 – 18.0)
Gastric Reflux (GERD)	15.1 (12.3 – 17.9)	13.8 (11.2 – 16.5)	4,232	16.4 (15.8 – 17.0)
Asthma	11.1 (8.6 – 13.5)	12.5 (10.0 – 15.0)	3,810	11.8 (11.3 – 12.4)
Chronic pain	12.9 (10.3 – 15.5)	10.8 (8.5 – 13.2)	3,309	14.0 (13.5 – 14.6)
Depression	9.1 (6.9 – 11.4)	10.5 (8.2 – 12.8)	3,204	14.9 (14.3 – 15.5)
Cancer	6.7 (4.7 – 8.7)	6.8 (4.9 – 8.7)	2,071	8.3 (7.8 – 8.7)
Diabetes	6.1 (4.2 – 7.9)	5.9 (4.1 – 7.7)	1,802	10.7 (10.1 – 11.2)
Heart disease	7.8 (5.7 – 9.9)	5.4 (3.7 – 7.2)	1,662	8.3 (7.9 – 8.8)
Stroke	1.6 ^E (0.6 – 2.5)	2.2 ^E (1.1 – 3.3)	676	2.5 (2.2 – 2.8)
Emphysema or COPD	2.6 ^E (1.4 – 3.9)	2.0 ^E (1.0 – 3.1)	616	3.0 (2.7 – 3.3)
Mood disorder other than depression	1.7 ^E (0.7 – 2.7)	1.3 ^E (0.5 – 2.2)	412	3.0 (2.7 – 3.2)

Confidence interval calculated at a 95% level of confidence.

Symbols ↑ and ↓ indicate a statistically significant difference at the 95% level of confidence.

Sample size shown represents total number of respondents. Exact number of respondents varies per survey indicator.

¹ Self-reported based on survey respondents

² Estimated number of citizens who have the selected chronic health condition

³ Among the twelve chronic health conditions listed in table located at the right of this page.

^E Use with caution (coefficient of variation between 16.6% and 33.3%)

^F Too unreliable to be published (coefficient of variation greater than 33.3%)

Quispamsis, Rothesay, Hampton Area

B = Better than 2011 results
W = Worse than 2011 results

n=619 n=665 1 to 33 n=13,614

Primary Health Indicator		2011 ¹	2014	Rank ²	NB		
Accessibility							
The ability of patients/clients to obtain care/service at the right place and the right time, based on respective needs, in the official language of their choice							
Personal Family Doctor	A-1	Has a personal family doctor (% yes)	91.6 (89.5 – 93.7)	93.3 (91.4 - 95.2)	18	92.1 (91.7 - 92.5)	
	A-2	Calling family doctor's office during regular practice hours (% very easy or somewhat easy)	81.4 (78.3 – 84.5)	77.8 (74.6 - 81.0)	19	78.3 (77.6 - 79.0)	
	A-3	Family doctor has extended office hours (after 5pm or on weekends) (% yes)	Not available	23.8 (20.5 - 27.1)	6	16.2 (15.6 - 16.8)	
	A-4	Family doctor has an after-hour arrangement when office is closed (% yes)	23.0 (19.7 – 26.4)	W 16.2 (13.3 - 19.1)	14	18.2 (17.5 - 18.9)	
	A-5	How quickly appointment can be made with family doctor	(% on same day or next day)	37.6 (33.6 – 41.6)	32.9 (29.1 - 36.7)	12	30.1 (29.3 - 30.9)
			(% within 5 days)	71.9 (68.2 – 75.5)	72.0 (68.4 - 75.6)	3	60.3 (59.4 - 61.2)
	A-6	Nurse working with family doctor who is regularly involved in health care (% yes)	31.9 (28.1 – 35.7)	29.7 (26.2 - 33.3)	14	27.5 (26.7 – 28.3)	
	A-7	Has access to a primary health team ³ (% yes)	36.1 (32.4 – 39.8)	29.4 (26.0 - 32.8)	17	28.5 (27.8 - 29.2)	
	A-8	Wait time at the hospital emergency department (% less than 4 hours)	80.2 (74.3 – 86.1)	77.8 (71.9 - 83.7)	12	73.9 (72.7 - 75.1)	
A-9	How often citizens received the health care service they needed in the official language of their choice (% who always received service in language of preference)	English ⁴	97.0 (95.6 – 98.4)	99.0 (98.2 - 99.8)	-	95.2 (94.8 - 95.6)	
		French ⁴	F	56.0 ^E (30.9 - 81.1)	-	72.6 (71.0 - 74.2)	

¹ Community results were not reported in 2011

² Indicator rank across 33 communities, from best (1) to worst (33)

³ Primary health team: Has access to a family doctor and has access to either a nurse practitioner or a nurse or other health professionals at their family doctor's office

⁴ Preferred language of service as indicated by respondent in the survey

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n=619

n=665

1 to 33

n=13,614

Primary Health Indicator		2011 ¹	2014	Rank ²	NB
Appropriateness					
Care/service provided is relevant to the patients'/clients' needs and based on established standards					
Q-1	Adults 65 and over who received their flu shot in the last year (% yes)	Not available	81.8 (76.8 - 86.8)	1	70.6 (69.2 - 72.0)
Q-2	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood pressure in the past 12 months (% yes)	96.1 (93.5 - 98.7)	94.8 (92.0 - 97.6)	7	91.3 (90.6 - 92.0)
Q-3	Adults with one or more of four select chronic health conditions ⁵ who had measurements for cholesterol in the past 12 months (% yes)	77.4 (71.8 - 83.0)	78.1 (72.9 - 83.3)	16	76.3 (75.2 - 77.4)
Q-4	Adults with one or more of four select chronic health conditions ⁵ who had measurements for blood sugar in the past 12 months (% yes)	73.0 (67.1 - 79.0)	75.2 (69.7 - 80.7)	18	73.9 (72.8 - 75.0)
Q-5	Adults with one or more of four select chronic health conditions ⁵ who had measurements for body weight in the past 12 months (% yes)	71.5 (65.5 - 77.5)	W 57.8 (51.6 - 64.0)	19	59.3 (58.0 - 60.6)
Q-6	How often family doctor helps citizens coordinate the care from other health care providers and places (% always)	74.2 (69.8 - 78.6)	78.4 (74.4 - 82.4)	1	70.7 (69.7 - 71.7)
Effectiveness					
Care/service, intervention or action achieves the desired results					
Q-7	Citizens with a chronic health condition ⁷ who have confidence in controlling and managing their health condition (% very confident)	39.1 (34.4 - 43.8)	42.2 (37.5 - 46.9)	16	42.2 (41.2 - 43.2)
Safety					
Potential risks of an intervention or the environment are avoided or minimized					
Q-8	Citizens with a chronic health condition ⁷ who know what each of their prescribed medications do (% strongly agree)	53.0 (47.7 - 58.2)	B 63.6 (58.5 - 68.7)	1	47.7 (46.6 - 48.8)
Q-9	Was harmed due to a medical error or mistake as a result of health care services received in the last 12 months (excluding hospital stay) (% yes)	2.6 ^{E,6} (1.3 - 3.8)	3.2 ^{E,6} (1.9 - 4.5)	-	2.7 ⁶ (2.4 - 3.0)

¹ Community results were not reported in 2011

² Indicator rank across 33 communities, from best (1) to worst (33)

⁵ Self-reported by respondent: Diabetes, heart disease, stroke or high blood pressure

⁶ For this type of indicator, a "better" result is achieved when the indicator has a "lower" value

⁷ Self-reported by respondent: Arthritis, asthma, cancer, chronic pain, depression, diabetes, emphysema or COPD, gastric reflux (GERD), heart disease, high blood pressure or hypertension, mood disorder other than depression, or stroke

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n=619 n=665 1 to 33 n=13,614

Primary Health Indicator		2011 ¹	2014	Rank ²	NB
Efficiency					
Achieving the desired results with the most cost-effective use of resources					
Q-10	Model of care used most often when sick or in need of care from a health professional (% hospital emergency department)	5.4 ^{E,6} (3.7 – 7.2)	3.5 ^{E,6} (2.1 - 4.9)	3	11.5 ⁶ (11.0 - 12.0)
Q-11	Has used Tele-Care or other telephone information lines in the last 12 months (% yes)	8.8 (6.6 – 11.0)	6.3 (4.5 - 8.1)	19	7.4 (7.0 - 7.8)
Use of services					
Using primary health services in the last 12 months					
U-1	Visited a personal family doctor (% yes)	84.4 (81.6 – 87.2)	82.8 (79.9 - 85.7)	13	80.3 (79.6 - 81.0)
U-2	Visited a hospital emergency department (% yes)	32.1 (28.5 – 35.7)	30.6 (27.1 - 34.1)	30	41.3 (40.5 - 42.1)
U-3	Visited a specialist (% yes)	Not available	53.8 (50.1 - 57.5)	20	56.4 (55.6 - 57.2)
U-4	Visited an after-hours clinic or a walk-in clinic (% yes)	25.6 (22.2 – 29.0)	24.6 (21.4 - 27.8)	8	24.3 (23.6 - 25.0)
U-5	Visited an alternative practitioner (% yes)	Not available	27.2 (23.9 - 30.5)	11	25.2 (24.5 - 25.9)
U-6	Visited a community health centre (% yes)	3.1 ^E (1.8 - 4.4)	3.2 ^E (1.9 - 4.5)	28	6.9 (6.5 - 7.3)
U-7	Used ambulance services (% yes)	6.5 (4.6 – 8.4)	4.1 ^E (2.6 - 5.6)	27	5.7 (5.3 - 6.1)
U-8	Visited a nurse practitioner (% yes)	3.3 ^E (1.9 – 4.7)	6.0 (4.2 - 7.8)	23	7.7 (7.3 - 8.1)
U-9	Visited a health professional at a private clinic (% yes)	Not available	20.7 (17.7 - 23.7)	22	23.7 (23.0 - 24.4)

¹ Community results were not reported in 2011

² Indicator rank across 33 communities. Under “efficiency” the rank is from best (1) to worst (33). Under “use of services” the rank is from highest (1) to lowest (33).

⁶ For this type of indicator, a “better” result is achieved when the indicator has a “lower” value

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n=619 n=665 1 to 33 n=13,614

Primary Health Indicator		2011 ¹	2014	Rank ²	NB
Communication/Relationship with personal family doctor					
C-1	How often family doctor explains things in a way that is easy to understand (% always)	80.7 (77.2 - 84.3)	81.4 (78.2 - 84.6)	15	80.2 (79.5 - 80.9)
C-2	How often family doctor involves citizens in decisions about their health care (% always)	71.3 (67.4 - 75.2)	75.3 (71.7 - 78.9)	5	68.2 (67.3 - 69.1)
C-3	How often family doctor gives citizens enough time to discuss feelings, fears and concerns about their health (% always)	72.3 (68.4 - 76.1)	76.9 (73.2 - 80.6)	4	71.9 (71.0 - 72.8)
Satisfaction (Overall rating of primary health services. When rating is described as “% 8, 9 or 10”, this is based on a scale of zero to 10.)					
S-1	Overall health care services received in New Brunswick (% 8, 9 or 10)	62.1 (58.3 - 65.9)	67.5 (63.9 - 71.1)	18	67.9 (67.1 - 68.7)
S-2	Services from personal family doctor (% 8, 9 or 10)	84.6 (81.7 - 87.6)	82.1 (79.0 - 85.2)	26	83.9 (83.2 - 84.6)
S-3	Services at the hospital emergency department (% 8, 9 or 10)	49.8 (42.5 - 57.2)	48.9 (41.9 - 55.9)	26	53.4 (52.1 - 54.7)
S-4	Services from specialist (% 8, 9 or 10)	Not available	83.1 (79.5 - 86.7)	11	82.0 (81.2 - 82.8)
S-5	Services at an after-hours clinic or walk-in clinic (% 8, 9 or 10)	71.7 (64.5 - 78.9)	73.8 (66.4 - 81.2)	15	73.3 (71.6 - 75.0)
S-6	Services from alternative practitioner (% 8, 9 or 10)	Not available	86.9 (81.9 - 91.9)	20	87.3 (86.2 - 88.4)
S-7	Services at a community health centre (% 8, 9 or 10)	79.6 (62.8 - 96.4)	86.6 (74.0 - 99.2)	6	76.2 (73.6 - 78.8)
S-8	Ambulance services (% 8, 9 or 10)	81.9 (70.2 - 93.7)	90.7 (81.5 - 99.9)	13	87.5 (85.3 - 89.7)
S-9	Services from nurse practitioner (% 8, 9 or 10)	Suppressed ⁸	Suppressed ⁸	-	85.8 (83.7 - 87.9)
S-10	Services at a private clinic (% 8, 9 or 10)	Not available	79.2 (72.7 - 85.7)	26	82.9 (81.6 - 84.2)
S-11	Evaluation of Tele-Care services (% very or somewhat helpful)	84.0 (74.1 - 93.8)	90.7 (81.4 - 100.0)	17	89.3 (87.2 - 91.4)
S-12	Evaluation of care received for mental or emotional health (among citizens who have talked to a health professional) (% very or somewhat helpful)	95.7 (91.6 - 99.9)	84.8 (77.6 - 92.0)	28	90.8 (89.6 - 92.0)
S-13	Wait time from booking appointment to seeing specialist (among citizens who have seen a specialist) (% very or somewhat satisfied)	Not available	76.0 (71.8 - 80.2)	29	80.5 (79.6 - 81.4)

¹ Community results were not reported in 2011

² Indicator rank across 33 communities, from best (1) to worst (33)

⁸ Results suppressed due to limited number of nurse practitioners

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